



2011 South Highway 10  
Price, Utah 84501

October 30, 2014

<<Customer Name>>  
<<Address>>  
<<City, ST Zip>>

**Re: Outage information affecting your property at: <<site address, site city, ST>>**

Dear <<Customer>>:

Rocky Mountain Power will initiate a planned power outage in order to safely conduct substation maintenance to improve reliability in your area. The outage is scheduled **Sunday, November 9, 2014**, from **10 p.m.** to **Monday, November 10, 2014**, at **2 a.m.** We anticipate the outage to last approximately four hours. If you contact us about this outage, please mention work order #10053216.

Rocky Mountain Power encourages customers to prepare in advance for this planned power outage and for any unexpected outages due to severe weather or other causes. Because this outage is planned for overnight hours, it's unlikely you will need all the items listed below but it's always a good idea to assemble a **preparedness kit** that includes the following items in the event of any type of emergency:

- a flashlight
- non-perishable foods
- a manual can opener
- bottled water
- blankets
- a battery-operated radio and clock
- extra batteries

Additionally, if someone in your home is on life support equipment, be sure to have a back-up system and a plan of action in preparation for this outage.

If you haven't recently updated your contact information on file with us, please add your cell phone number to your Rocky Mountain Power account through our secure website, **rockymountainpower.net**. Click on "Your Account" to establish an online account or update your existing account. You also can call toll free, anytime, at **1-888-221-7070**. This will allow us to quickly pull up your account information when you call, and it makes it easier for you to use self-service options when reporting an outage or getting your account balance.

We appreciate your patience as we work to improve the facilities serving your area. As always, contact us anytime at the phone number and website listed above.

Sincerely,

Joseph Krempasky  
Substation Manager, Price

Blaine Andreasen  
Vice President, Customer Services